

## Frequently Called Numbers Employee Benefits 817-871-2136

### **Teacher Retirement System of Texas:**

TRS ACTIVE CARE: 1-866-355-5999  
APPEALS DEPARTMENT FAX 1-512-542-6784  
FIRST CARE: 1-800-884-4901  
LEGACY: 1-877-410-2432  
MERCY: 1-800-617-3433  
SCOTT & WHITE: 1-800-321-7947  
VALLEY BAPTIST: 1-800-829-6440  
TRS CARE: Retirees: 1-800-367-3636  
TRS LONG TERM CARE: 1-877-894-2462  
CUSTOMER SERVICE: 1-800-223-8778  
[www.trs.state.tx.us](http://www.trs.state.tx.us)

### **CompBenefits: Dental**

Customer Service: 1-800-342-5209  
Local Representative  
Robert Campbell: 817-919-9011  
Erickson Ins. Group, Inc.: 817-763-8400  
[www.mycompbenefits.com](http://www.mycompbenefits.com)

### **United Concordia: Dental**

Customer Service: 1-800-332-0366  
Local Representative:  
Erickson Insurance Group, Inc:  
817-763-8400  
[www.unitedconcordia.com](http://www.unitedconcordia.com)

### **Union Security Ins. Co: Disability**

Customer Service: ASI 1-800-877-2701 ext. 250  
Claims-DRMS 1-866-376-9478  
Local Representative:  
Erickson Insurance Group Inc: 817-763-8400  
eigtexas@aol.com

### **MetLife Group Term: Life**

Customer Service: 1-800-638-6420  
Local Representative:  
Robert Campbell: 817-919-9011  
[www.metlife.com](http://www.metlife.com)

### **Texas Life Ins. Co.: Permanent Life Ins.**

Customer Service: 1-800-283-9233  
Local Representative:  
Reynold Jones: 817-545-3900 ext. 300  
reynold@reynoldjones.com

### **MEDCO: Prescriptions by Mail**

Customer Service: 1-866-355-5999  
[www.medco.com](http://www.medco.com)

### **COBRA:**

TRS COBRA: 1-888-541-7107

### **Flexible Spending Accounts: (FSA)**

Customer Service: 1-800-728-2374 ext. 2177  
Local Representative:  
Pamela Hamlin: 817-347-7043 or 1-800-728-2374  
Acct. Balance Inquiry: 1-866-419-3519  
Higginbotham & Associates  
[phamlin@higginbotham.net](mailto:phamlin@higginbotham.net)  
[www.ezflexplan.com/hig](http://www.ezflexplan.com/hig)

### **Ceridian Service: COBRA-Dental/Spending**

Customer Service: 1-800-877-7994  
[www.cobraserv.com](http://www.cobraserv.com)

### **U.S. Savings Bonds:**

Pam Sosebee: 817-871-2122  
Customer Service: 1-800-487-2663  
[www.savingsbonds.gov](http://www.savingsbonds.gov)

### **EECU:**

817-882-0800  
[www.eecu.org](http://www.eecu.org)

### **National Plan Administrators: Annuities**

1-800-880-2776  
[www.natplan.com](http://www.natplan.com)

### **ING-Aetna: Deferred Compensation**

1-800-525-4225  
[www.ingretirementplans.com](http://www.ingretirementplans.com)

### **State Board of Insurance:**

512-463-6464  
[www.tdi.state.tx.us](http://www.tdi.state.tx.us)

### **CHIPS: KidCare of North Texas**

1-800-647-6558  
[www.texcarepartnership.com](http://www.texcarepartnership.com)

### **Employee Assistance Program:**

1-888-EAP-INFO (4636)  
1-800-343-3822 – Counselor  
1-800-334-TEEN (8336) – Teen Line  
[www.alliancewp.com](http://www.alliancewp.com)

### **Additional Phone Numbers:**

Compensation: 817-871-2205  
EBRS: 817-919-9011  
Employee Records: 817-871-2228  
Payroll: 817-871-2144  
Sick Leave Bank: Glenda Massey 817-871-2389  
Workers Compensation: 817-871-2850  
MetLife FICA – 1-800-560-5001  
[www.fortworthisd.org](http://www.fortworthisd.org)