

Frequently Called Numbers
Employee Benefits 817-871-2136
Fort Worth ISD Website: www.fortworthisd.org

Teacher Retirement System of Texas:

APPEALS DEPARTMENT FAX 1-512-542-6784
FIRST CARE: 1-800-884-4901
LEGACY: 1-877-410-2432
MERCY: 1-800-617-3433
SCOTT & WHITE: 1-800-321-7947
VALLEY BAPTIST: 1-800-829-6440
TRS CARE: Retirees: 1-800-367-3636
LONG TERM CARE: 1-866-659-1970
CUSTOMER SERVICE: 1-800-223-8778
COBRA: 1-888-541-7107
www.trs.state.tx.us

Health

TRS ACTIVE CARE: 1-866-355-5999
www.bcbstx.com/trs/

Prescriptions by Mail

MEDCO:
Customer Service: 1-866-355-5999
www.medco.com

Dental

Humana Specialty Benefits:
Customer Service: 1-800-342-5209
www.mycompbenefits.com

United Concordia:

Customer Service: 1-800-332-0366
www.unitedconcordia.com

Disability

Union Security Ins. Co:
Customer Service: ASI 1-800-877-2701 ext. 250
Claims-DRMS 1-866-376-9478
Erickson Insurance Group Inc: 817-763-8400
Linda Smith or Eric Erickson
eigtexas@aol.com

Life

MetLife Group Term:
Customer Service: 1-800-638-6420
Robert Campbell: 817-797-9450
Retirees Prior to 1989
rgcampassociates@aol.com
www.metlife.com

Texas Life Ins. Co.:

Customer Service: 1-800-283-9233
Reynold Jones: 817-545-3900 ext. 102
reynold@reynoldjones.com

State Board of Insurance:

512-463-6464
www.tdi.state.tx.us

Flexible Spending Accounts: (FSA)

Higginbotham & Associates
Pamela Hamlin: 817-347-7043
Debit Card Inquiries: Becky Latiolais
817-347-6819 or 1-800-728-2374 ext. 2232
Email: blatiolais@higginbotham.net
Lost or Stolen Debit Cards: 1-866-679-7649
www.ezflexplan.com/hig

COBRA-Dental/Spending:

Ceridian Service
Customer Service: 1-800-877-7994
www.cobraserv.com

U.S. Savings Bonds:

FWISD Rep. 817-871-2122
Customer Service: 1-800-487-2663
www.savingsbonds.gov

Annuities, Retirement Savings Plan:

Retirement Asset Management Service
1-800-943-9179
www.region10rams.org

CHIPS: KidCare of North Texas

1-800-647-6558
www.texcarepartnership.com

Employee Assistance Program:

Alliance Work Partners-
1-888-327-4636
1-800-343-3822 - Counselor
1-800-334-8336 - Teen Line
www.alliancewp.com

Additional Phone Numbers:

FWISD Compensation: 817-871-2205
FWISD Employee Records: 817-871-2228
FWISD Payroll: 817-871-2144
FWISD Sick Leave Bank: 817-871-2190
Workers Compensation: 817-871-2850
MetLife FICA Alternative: 1-800-560-5001
RAMS/JEMS FICA Alternative: 1-800-943-9179