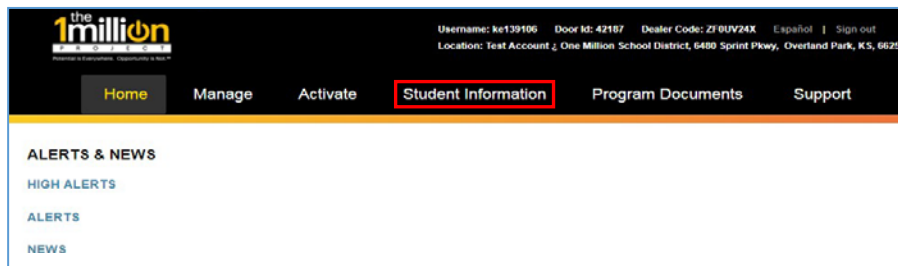


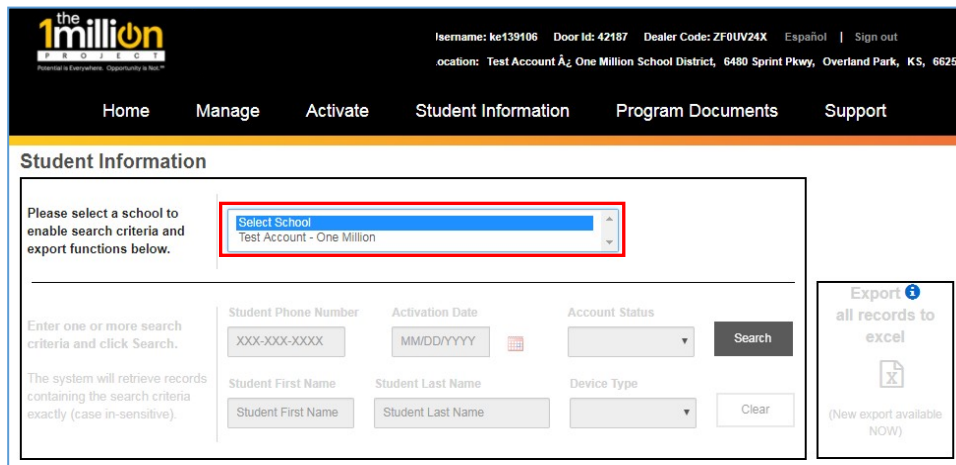
Managing Student Accounts

Use this section to confirm student information, swap a device, suspend service, or cancel an account. Refer to the Lost or Stolen Device or Device Warranty Support Job Aid for information on supporting lost, stolen, or damaged devices.

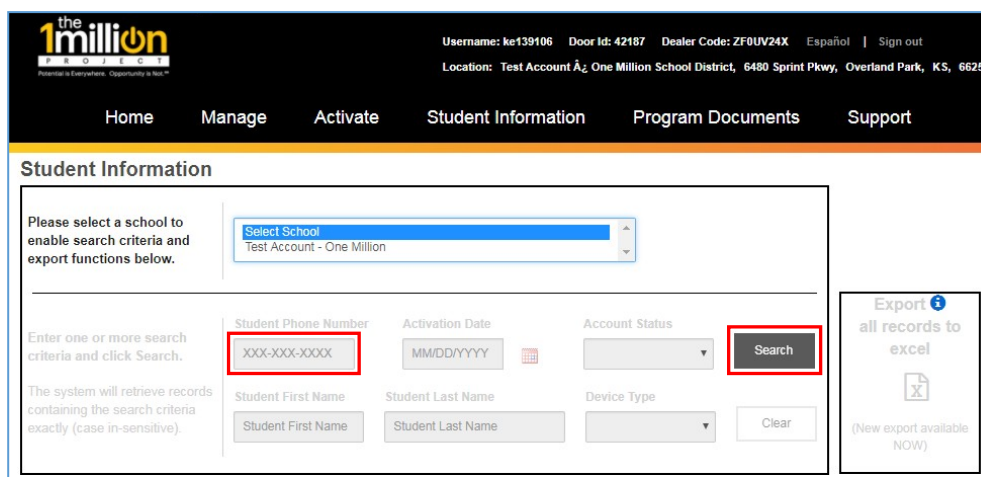
1. Select the **Student Information** tab.







2. Manager Profile: Select the school you wish to view.



3. Enter the phone number of the student account you wish to view. Then click **Search**.



4. Select the action you wish to perform:

- =  Swap device.
- =  Activation confirmation (available for up to 30 days following a new activation).
- =  Suspend account. Used when a student reports a device lost or stolen.
- =  Cancel account. Used when a student transfers from the school.

Home
Manage
Activate
Student Information
Program Documents
Support

Student Information

Please select a school to enable search criteria and export functions below.

Test Account - One Million

Enter one or more search criteria and click Search.

The system will retrieve records containing the search criteria exactly (case in-sensitive).

Student Phone Number

Activation Date


Account Status

Student First Name


Student Last Name

Device Type

Search
Clear






Export 

all records to excel



(New export available 02/08/2018 01:45)

Test Account - One Million Student List

Student ID	Grade	First Name	Last Name	Phone No	Device Type	Status	Actions
001100110011	12	SU	TEST	9139980787	Handset	Active	    

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