

MEMORANDUM

Division of Technology

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To: All District Employees

Date: November 23, 2022

From: Division of Technology

Subject: Email Targeted Threat Protection: Device Enrollment

The Division of Technology will be implementing targeted threat protection as part of our email security platform. This change will prompt employees to enroll device(s) used to access links & attachments contained in FWISD email messages.

What will you see? The next time you click on a link in an email or attachment, you will be asked to enroll your device to continue. To enroll your device, follow the steps below:

- 1). Enter your FWISD email address and select get authentication code:

Mimecast requires you to enroll this device to access message links

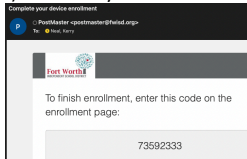
Your IT department has enabled Targeted Threat Protection for all users. This is a service that protects you from email attacks and provides live security training.

Enter your email address and we'll send you an authentication code to verify your identity.

Get Authentication Code

You'll only see this message again on new devices, or if you delete your cookies. If you have any questions, contact your IT department.

- 2). Retrieve your authentication code from your FWISD email inbox:



- 3). Return to the enrollment web page and enter your code.

This additional step will help increase our email security. Thanks for your understanding. If you have any questions or concerns, don't hesitate to contact the Customer Service Helpdesk at 817-814-4357.

Approved:

Marlon Shears

Marlon Shears, Chief Information Officer